



Jairo Orozeo Céspedes

WEB DEVELOPER

70122195 ◦ San jose, Costa Rica ◦ jairoor01@outlook.com

LINKS

[Portfolio](#)
[Linkedin](#)
[Github](#)

SKILLS

HTML & CSS

JavaScript

Bootstrap

Git

Node.js

MySQL

Java

Python

Cloud Computing

PROFILE

Web Developer Proactive Self Taught.

Looking for a challenging position that allows me to implement my knowledge in different business areas.

EMPLOYMENT HISTORY

Lead Generator at Pacific Calls Group, San jose

September 2021 — February 2022

Show an exceptional service to clients by exceeding expectations.

Proficiency with technology and apply it to describe the products to customers.

Call Center Rep I at Concentrix, San jose

August 2017 — February 2018

Offer professional customer service in the way to communicate with customers.

Provide Troubleshooting based on the standards of the company.

Tracking and resolving the issues in the system.

Customer Service Agent III at Sykes Costa Rica , San Pedro

October 2015 — July 2017

Provide the highest standards of customer service, through the call flow and a positive attitude.

Selling the different products of ATT; DIRECTV, wireless, U verse TV.

Manager back up and floor support.

EDUCATION

Alura Latam

August 2022 — March 2023

I have the opportunity to study in the program of oracle of Alura Latam in which I learned more of technology and how to use Trello to developed more organized.

**Bachelor of Business Administration with emphasis in Human Resources at
UMCA, San jose**

2015

HOBBIES

Develope Videogames.
Art and Professional Photography
Go to the beach.